

Common Errors	Error Screen	Error Type	Problem	Solution	Contact for Solution
<pre>{ "error": { "code": "", "message": "An error has occurred.", "innererror": { "message": "Field validation failed on table of type 'FreeTextInvoiceHeaderEntity' for the following fields: CustomerAccount, InvoiceAccount. InfoLog: Warning: The value '41632' in field 'Customer account' is not found in the related table 'Customers V3'; Warning: The value '41632' in field 'Invoice account' is not found in the related table 'Customers V3'."; "type": "Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataFieldValidationException", "stacktrace": "- at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateProcessor.CreateEntity_Save (ChangeOperationContext context, ChangeInfo changeInfo)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.ExecuteActionsInCompanyContext(IEnumerable`1 actionList, ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.TrySave(ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateManager.SaveChanges()\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataDelegatingHandler.<SaveChangesAsync>d__2.MoveNext()" } } }</pre>	Bill DA	Bad Request Error: Sync Failed	Customer/Invoice Account doesn't exist in AX	Create the Customer/Invoice Account in AX and make sure they are named EXACTLY the same	TBD
<pre>{ "error": { "code": "", "message": "An error has occurred.", "innererror": { "message": "Write failed for table row of type 'VendInvoiceJournalLineEntity'. InfoLog: Error: The dimension value 70213 does not exist for dimension Vendor in the specified values 70213. \r\nThings to try:\r\n • Make sure that the value for dimension Vendor exists.\r\n • Make sure the order of dimension values matches the active format for data entities.; Error: Error found when validating record.."; "type": "Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataWriteException", "stacktrace": "- at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateProcessor.CreateEntity_Save (ChangeOperationContext context, ChangeInfo changeInfo)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.ExecuteActionsInCompanyContext(IEnumerable`1 actionList, ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.TrySave(ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateManager.SaveChanges()\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataDelegatingHandler.<SaveChangesAsync>d__2.MoveNext()" } } }</pre>	Payable Quality Control	Bad Request Error: Sync Failed	Vendor doesn't exist in AX and/or Format is not matching between AX & Fairwater	Create the Vendor in AX and make sure they are named and formatted EXACTLY the same	TBD
<pre>{ "error": { "code": "", "message": "An error has occurred.", "innererror": { "message": "Write failed for table row of type 'VendorPaymentJournalLineEntity'. InfoLog: Error: The dimension value 70662 does not exist for dimension Vendor in the specified values 70662. \r\nThings to try:\r\n \u2022 Make sure that the value for dimension Vendor exists. \r\n \u2022 Make sure the order of dimension values matches the active format for data entities.; Error: Error found when validating record.."; "type": "Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataWriteException", "stacktrace": "- at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateProcessor.CreateEntity_Save(ChangeOperationContext context, ChangeInfo changeInfo)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.ExecuteActionsInCompanyContext(IEnumerable`1 actionList, ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.TrySave(ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateManager.SaveChanges()\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataDelegatingHandler.<SaveChangesAsync>d__2.MoveNext()" } } }</pre>	Post Outwire	Bad Request Error: Sync Failed	Vendor doesn't exist in AX and/or Format is not matching between AX & Fairwater	Create the Vendor in AX and make sure they are named and formatted EXACTLY the same	TBD
<pre>{ "error": { "code": "", "message": "An error has occurred.", "innererror": { "message": "Write failed for table row of type 'VendorPaymentJournalLineSettledInvoiceEntity'. InfoLog: Warning: Matching record for the read only data source 'VendTrans' does not exist. "type": "Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataWriteException", "stacktrace": "- at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateProcessor.CreateEntity_Save(ChangeOperationContext context, ChangeInfo changeInfo)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.ExecuteActionsInCompanyContext(IEnumerable`1 actionList, ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.TrySave(ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateManager.SaveChanges()\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataDelegatingHandler.<SaveChangesAsync>d__2.MoveNext()" } } }</pre>	Post Outwire, Payment Processing	Bad Request Error: Sync Failed	Vendor invoice has not been posted in D365 when the Payment comes over from Fairwater. If this is the case, we get a sync error saying the Vendor Transaction does not exist.	Ensure vendor invoice is posted in AX before trying to post payments against it	TBD
<pre>{ "error": { "code": "", "message": "An error has occurred.", "innererror": { "message": "Write failed for table row of type 'FreeTextInvoiceHeaderEntity'. InfoLog: Warning: The due date is before the invoice date. Select a date that is the same as or later than the invoice date.; Warning: validateWrite failed on data source 'CustInvoiceTable'." "type": "Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataWriteException", "stacktrace": "- at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateProcessor.CreateEntity_Save(ChangeOperationContext context, ChangeInfo changeInfo)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.ExecuteActionsInCompanyContext(IEnumerable`1 actionList, ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.ChangeInfo.TrySave(ChangeOperationContext operationContext)\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.Update.UpdateManager.SaveChanges()\r\n at Microsoft.Dynamics.Platform.Integration.Services.OData.AxODataDelegatingHandler.<SaveChangesAsync>d__2.MoveNext()" } } }</pre>	Bill DA	Bad Request Error: Sync Failed	Invoice due date is before invoice date	Select a date that is the same as or later than the invoice date	TBD